

# Bibliography

## What the Heck Is Leadership and Why Should I Care?



This table has the links to resources listed in the endnotes. I tested these links on August 2, 2020. If you find a broken link, please let me know either through my website (<https://www.garyadepaul.com/contact>) or by email ([gary@garyadepaul.com](mailto:gary@garyadepaul.com)).

In the first published version of What the Heck, I listed the links in the endnotes. Unfortunately, a distributor wouldn't list my book if I had competitor links. So, I moved all links here. At least I can update them if they change.

Authors	Title	Link	Amazon	Barnes & Noble
Amy C. Edmondson	<i>How to Turn a Group of Strangers into a Team</i>	<a href="https://www.ted.com/talks/amy_edmondson_how_to_turn_a_group_of_strangers_into_a_team">https://www.ted.com/talks/amy_edmondson_how_to_turn_a_group_of_strangers_into_a_team</a>	N/A	N/A
August Public Inc.	<i>Amy C. Edmondson Talk on Psychological Safety</i>	<a href="https://www.youtube.com/watch?v=m00QU4UnphQ">https://www.youtube.com/watch?v=m00QU4UnphQ</a>	N/A	N/A
Carol Dweck	<i>The Power of Believing that You Can Improve</i>	<a href="https://www.ted.com/talks/carol_dweck_the_power_of_believing_that_you_can_improve">https://www.ted.com/talks/carol_dweck_the_power_of_believing_that_you_can_improve</a>	N/A	N/A
	<i>Mindset: The New Psychology of Success</i>	N/A	<a href="https://www.amazon.com/Mindset-The-New-Psychology-Success/dp/0345472322">https://www.amazon.com/Mindset-The-New-Psychology-Success/dp/0345472322</a>	<a href="https://www.barnesandnoble.com/w/mindset-carol-s-dweck/1100167257">https://www.barnesandnoble.com/w/mindset-carol-s-dweck/1100167257</a>
CNBC	<i>Read Nike CEO John Donahoe's note to employees on racism: We must 'get our own house in order'</i>	<a href="https://www.cnn.com/2020/06/05/nike-ceo-note-to-workers-on-racism-must-get-our-own-house-in-order.html">https://www.cnn.com/2020/06/05/nike-ceo-note-to-workers-on-racism-must-get-our-own-house-in-order.html</a>	N/A	N/A
Daniel Goleman	<i>What Makes a Leader: Why Emotional Intelligence Matters, offers several resources and services</i>	<a href="https://golemanei.com">https://golemanei.com</a>	N/A	N/A
ESPN	<i>Panthers cut ties with CPI Security after CEO's comments on police brutality</i>	<a href="https://www.espn.com/nfl/story/_/id/29276795/panthers-cut-ties-cpi-security-ceo-comments-police-brutality">https://www.espn.com/nfl/story/_/id/29276795/panthers-cut-ties-cpi-security-ceo-comments-police-brutality</a>	N/A	N/A

Authors	Title	Link	Amazon	Barnes & Noble
Gary A. DePaul, PhD, CPT	<i>Nine Practices of 21st Century Leadership: A Guide for Inspiring Creativity, Innovation, and Engagement</i>	N/A	<a href="https://www.amazon.com/dp/1498720595">https://www.amazon.com/dp/1498720595</a>	Not available
	<i>What the Heck Is Leadership and Why Should I Care?</i>	N/A	Universal store link: <a href="https://books2read.com/whattheheck">https://books2read.com/whattheheck</a>	
Geary Rummler	<i>Serious Performance Consulting According to Rummler</i>	N/A	<a href="https://www.amazon.com/Serious-Performance-Consulting-Geary-Rummler/dp/0787996165">https://www.amazon.com/Serious-Performance-Consulting-Geary-Rummler/dp/0787996165</a>	<a href="https://www.barnesandnoble.com/w/serious-performance-consulting-according-to-rummler-geary-a-rummler/1101195806">https://www.barnesandnoble.com/w/serious-performance-consulting-according-to-rummler-geary-a-rummler/1101195806</a>
Guy W. Wallace	<i>Don Tosti—HPT Practitioner 2008</i>	<a href="https://www.youtube.com/watch?v=hG53a2QXx5s">https://www.youtube.com/watch?v=hG53a2QXx5s</a>	N/A	N/A
Harvard Business Review Staff	<i>How Companies Can Profit from a “Growth Mindset”</i>	<a href="https://hbr.org/2014/11/how-companies-can-profit-from-a-growth-mindset">https://hbr.org/2014/11/how-companies-can-profit-from-a-growth-mindset</a>	N/A	N/A
Hilary Scarlett	<i>Neuroscience for Organizational Change</i>	N/A	<a href="https://www.amazon.com/Neuroscience-Organizational-Change-Evidence-based-Practical/dp/0749474882">https://www.amazon.com/Neuroscience-Organizational-Change-Evidence-based-Practical/dp/0749474882</a>	<a href="https://www.barnesandnoble.com/w/neuroscience-for-organizational-change-hilary-scarlett/1122720676">https://www.barnesandnoble.com/w/neuroscience-for-organizational-change-hilary-scarlett/1122720676</a>
Ideas on Management	<i>Mary Parker Follett (1868–1933)</i>	<a href="http://ideasonmanagement.blogspot.com/p/mary-parker-follett-1868-1933.html">http://ideasonmanagement.blogspot.com/p/mary-parker-follett-1868-1933.html</a>	N/A	N/A
InfoQ	<i>Author Q&amp;A: The 4 Stages of Psychological Safety</i>	<a href="https://www.infoq.com/articles/book-stages-psychological-safety">https://www.infoq.com/articles/book-stages-psychological-safety</a>	N/A	N/A
International Society for Performance Improvement	ISPI	<a href="https://www.ispi.org">https://www.ispi.org</a>	N/A	N/A

Authors	Title	Link	Amazon	Barnes & Noble
Joseph Grenny, Kerry Patterson, David Maxfield, Ron McMillan, and Al Switzler	<i>Influencer: The New Science of Leading Change</i>	N/A	<a href="https://www.amazon.com/Influencer-Science-Leading-Change-Second/dp/0071808868">https://www.amazon.com/Influencer-Science-Leading-Change-Second/dp/0071808868</a>	<a href="https://www.barnesandnoble.com/w/influencer-joseph-grenny/1125545018">https://www.barnesandnoble.com/w/influencer-joseph-grenny/1125545018</a>
Kevin and Jackie Freiberg	<i>Nuts! Southwest Airlines' Crazy Recipe for Business and Personal Success</i>	N/A	<a href="https://www.amazon.com/Nuts-Southwest-Airlines-Business-Personal/dp/0767901843">https://www.amazon.com/Nuts-Southwest-Airlines-Business-Personal/dp/0767901843</a>	<a href="https://www.barnesandnoble.com/w/nuts-kevin-freiberg/1101006608">https://www.barnesandnoble.com/w/nuts-kevin-freiberg/1101006608</a>
L. David Marquet	<i>Shout Out to Southern Gas Association</i>	<a href="https://www.youtube.com/watch?v=sS5x8FjVWss">https://www.youtube.com/watch?v=sS5x8FjVWss</a>	N/A	N/A
	<i>Turn the Ship Around! A True Story Turning Followers into Leaders</i>	N/A	<a href="https://www.amazon.com/Turn-Ship-Around-Turning-Followers/dp/1591846404">https://www.amazon.com/Turn-Ship-Around-Turning-Followers/dp/1591846404</a>	<a href="https://www.barnesandnoble.com/w/turn-the-ship-around-l-david-marquet/1115459209">https://www.barnesandnoble.com/w/turn-the-ship-around-l-david-marquet/1115459209</a>
Liz Wiseman with Greg McKeown	<i>Multipliers, Revised and Updated: How the Best Leaders Make Everyone Smarter</i>	N/A	<a href="https://www.amazon.com/Multipliers-Revised-Updated-Leaders-Everyone/dp/0062663070">https://www.amazon.com/Multipliers-Revised-Updated-Leaders-Everyone/dp/0062663070</a>	<a href="https://www.barnesandnoble.com/w/multipliers-revised-and-updated-liz-wiseman/1124435198">https://www.barnesandnoble.com/w/multipliers-revised-and-updated-liz-wiseman/1124435198</a>
Marshall Goldsmith	<i>Try Feedforward Instead of Feedback</i>	<a href="http://www.marshallgoldsmith.com/articles/try-feedforward-instead-feedback">http://www.marshallgoldsmith.com/articles/try-feedforward-instead-feedback</a>	N/A	N/A
Memphis Business Journal	<i>First Horizon CEO addresses protests, societal injustice in letter to employees</i>	<a href="https://www.bizjournals.com/memphis/news/2020/06/04/first-horizon-ceo-bryan-jordan-addresses-protests.html">https://www.bizjournals.com/memphis/news/2020/06/04/first-horizon-ceo-bryan-jordan-addresses-protests.html</a>	N/A	N/A
Microsoft	<i>CEO Satya Nadella to Microsoft employees, Change in Ourselves Helps Drive Change in the World</i>	<a href="https://blogs.microsoft.com/blog/2020/06/05/change-in-ourselves-helps-drive-change-in-the-world">https://blogs.microsoft.com/blog/2020/06/05/change-in-ourselves-helps-drive-change-in-the-world</a>	N/A	N/A
Patrick M. Lencioni	<i>The Advantage: Why Organizational Health Trumps Everything Else In Business</i>	N/A	<a href="https://www.amazon.com/Advantage-Organizational-Health-Everything-Business/dp/0470941529">https://www.amazon.com/Advantage-Organizational-Health-Everything-Business/dp/0470941529</a>	<a href="https://www.barnesandnoble.com/w/the-advantage-why-organizational-health-trumps-everything-else-in-business-enhanced-edition-patrick-lencioni/1106497184">https://www.barnesandnoble.com/w/the-advantage-why-organizational-health-trumps-everything-else-in-business-enhanced-edition-patrick-lencioni/1106497184</a>

Authors	Title	Link	Amazon	Barnes & Noble
Project Implicit	About Us	<a href="https://implicit.harvard.edu/implicit/aboutus.html">https://implicit.harvard.edu/implicit/aboutus.html</a>	N/A	N/A
Rich Juzwiak and Aleksander Chan	<i>Unarmed People of Color Killed by Police</i> , 1999-2014	<a href="https://gawker.com/unarmed-people-of-color-killed-by-police-1999-2014-1666672349">https://gawker.com/unarmed-people-of-color-killed-by-police-1999-2014-1666672349</a>	N/A	N/A
Robin DiAngelo	<i>White Fragility: Why It's So Hard for White People to Talk About Racism</i>	N/A	<a href="https://www.amazon.com/White-Fragility-People-About-Racism/dp/0807047414">https://www.amazon.com/White-Fragility-People-About-Racism/dp/0807047414</a>	<a href="https://www.barnesandnoble.com/w/white-fragility-robin-diangelo/1127171010">https://www.barnesandnoble.com/w/white-fragility-robin-diangelo/1127171010</a>
Roger Addison & Carol Haig	<i>Performance Architecture: Where Geary Rummler's Work and Business Process Intersect</i>	<a href="https://www.bptrends.com/performance-architecture-where-geary-rummlers-work-and-business-process-intersect">https://www.bptrends.com/performance-architecture-where-geary-rummlers-work-and-business-process-intersect</a>	N/A	N/A
Seattle Channel	<i>Dr. Robin DiAngelo discusses 'White Fragility'</i>	<a href="https://www.youtube.com/watch?v=45ey4jgoxeU">https://www.youtube.com/watch?v=45ey4jgoxeU</a>	N/A	N/A
Simon Sinek	<i>How Great Leaders Inspire Action</i>	<a href="https://www.ted.com/talks/simon_sinek_how_great_leaders_inspire_action">https://www.ted.com/talks/simon_sinek_how_great_leaders_inspire_action</a>	N/A	N/A
	<i>Start with Why: How Great Leaders Inspire Everyone to Take Action</i>	N/A	<a href="https://www.amazon.com/Start-Why-Leaders-Inspire-Everyone-ebook/dp/B002Q6XUE4">https://www.amazon.com/Start-Why-Leaders-Inspire-Everyone-ebook/dp/B002Q6XUE4</a>	<a href="https://www.barnesandnoble.com/w/start-with-why-simon-sinek/1016513563">https://www.barnesandnoble.com/w/start-with-why-simon-sinek/1016513563</a>
	<i>Leaders Eat Last: Why Some Teams Pull Together and Others Don't</i>	N/A	<a href="https://www.amazon.com/Leaders-Eat-Last-Together-Others/dp/1591848016">https://www.amazon.com/Leaders-Eat-Last-Together-Others/dp/1591848016</a>	<a href="https://www.barnesandnoble.com/w/leaders-eat-last-simon-sinek/1116545315">https://www.barnesandnoble.com/w/leaders-eat-last-simon-sinek/1116545315</a>
	<i>#SimonSays, Management vs. Leadership</i>	<a href="https://www.youtube.com/watch?v=sr0d_HbbbcQ">https://www.youtube.com/watch?v=sr0d_HbbbcQ</a>	N/A	N/A
Sporting News	<i>Michael Jordan: \$100M pledge is a way to 'make a stand' for African-Americans who've been 'beaten down'</i>	<a href="https://www.sportingnews.com/us/nba/news/jordan-brand-michael-jordan-donate-100-million-racial-equality/nauuavp48vbt17mv3sfatr7go">https://www.sportingnews.com/us/nba/news/jordan-brand-michael-jordan-donate-100-million-racial-equality/nauuavp48vbt17mv3sfatr7go</a>	N/A	N/A
TEDx Talks	<i>Why I, as a black man, attend KKK rallies   Daryl Davis   TEDxNaperville</i>	<a href="https://www.youtube.com/watch?v=ORp3q1Oaezw">https://www.youtube.com/watch?v=ORp3q1Oaezw</a>	N/A	N/A

Authors	Title	Link	Amazon	Barnes & Noble
The Six Seconds EQ Network		<a href="https://www.6seconds.org">https://www.6seconds.org</a>	N/A	N/A
tiffany dockery	<i>Please Stop 'Just Checking In' on Your Black Co-Workers</i>	<a href="https://zora.medium.com/please-stop-just-checking-in-on-your-black-co-workers-d531f8d670a6">https://zora.medium.com/please-stop-just-checking-in-on-your-black-co-workers-d531f8d670a6</a>	N/A	N/A
Travis Bradberry and Jean Greaves	<i>Emotional Intelligence 2.0</i>	<a href="https://www.talentsmart.com/products/emotional-intelligence-2.0">https://www.talentsmart.com/products/emotional-intelligence-2.0</a>	N/A	N/A
Wikipedia	<i>Psychological Safety</i>	<a href="https://en.wikipedia.org/wiki/Psychological_safety">https://en.wikipedia.org/wiki/Psychological_safety</a>	N/A	N/A